

# **QUALITY POLICY**

### Quality as a tradition

The Kündig Group is a globally active family business, which has specialised in the trade and refining of high-quality raw materials for the food and pharmaceutical industry for over 100 years.

We stand for long-term and security with perspective. Upholding and living our company values is the basis for sustainable success and continuous growth. Customer satisfaction and risk minimization are the primary requirements of the company. They are guaranteed by our expert staff and certified quality standards.

## Quality as the basis of trust

We create maximum product safety for our customers. Our commitment to reliability is the foundation for consistent quality. Compliance with all legal, regulatory and customer requirements regarding the safety of our products is a self-evident obligation for us.

Our quality promise creates trust and strengthens our reputation in the market. Every employee knows the values and quality requirements of the Kündig Group and bears responsibility for their consistent compliance. A systematic exchange of all important information between the management, employees and customers / suppliers takes place.

#### Quality and continuous improvement

Annually setting and raising quality goals are part of our company philosophy of continual improvement. Our quality management system is certified according to international standards and has an integrated HACCP concept. It promotes, measures and evaluates the achievement of the set objectives. The fulfilment of the requirements of our products and services as well as the immaculate state of our technical facilities is confirmed by current food safety standards.

#### Quality for people and the environment

The Kündig Group is committed to its corporate social responsibility within the scope of its business operations worldwide. Our Code of Conduct is an expression of the Group's shared value foundation; It entrails the fact that Kündig stands for fair working conditions, sustainable management, social and environmental compatibility of our business, transparency of the company and a trustful cooperation with our customers and suppliers.

Zürich, 16.08.2021

The Board

Sandro Kündig

Marc-Remo Kündig

Alain Wegmüller